

Committee: Health and Wellbeing Board

Date:

Agenda item:

Wards: All

Subject: Healthwatch Merton Update June 2015

Lead officer: Dave Curtis – Healthwatch Merton Manager

Lead member: Barbara Price – Healthwatch lead Trustee for MVSC

Forward Plan reference number:

Contact officer: Dave Curtis – Healthwatch Merton Manager

Recommendations:

A. That the Board note the progress made by Healthwatch Merton.

1 PURPOSE OF REPORT AND EXECUTIVE SUMMARY

1.1. The purpose of the report is to update the Board on the progress to date and the on-going developments within the Healthwatch service for Merton.

2 DETAILS

2.1. The Health and Social Care Act 2012 included a requirement on local authorities to establish a local Healthwatch in their area. This duty replaced the duty to establish a Local Involvement Network (LINK) from 1 April 2013.

2.2. As previously reported to the Board on 23 April 2013, Merton Voluntary Service Council (MVSC) was awarded the contract to deliver Healthwatch Merton in March 2013. A two-year contract was agreed with an option to extend for a third and then a fourth year. MVSC has been given the extension of a third year being the year 2015/2016.

2.3. Appendix 1 shows the workstreams established for 2015/16 with provisional timings.

2.4. Appendix 2 gives a current update on Healthwatch Merton activities and recent developments

2.5. Appendix 3 and 4 relate to Healthwatch Merton Governance changes and the new Healthwatch Merton Operational Committee.

3 ALTERNATIVE OPTIONS

3.1. No alternative options are suggested.

4 CONSULTATION UNDERTAKEN OR PROPOSED

- 4.1. Review of all feedback and intelligence during 2014/15 used to inform an online/offline survey to help set the workstreams for 2015/16.

5 TIMETABLE

- 5.1. The provisional timetable for the workstreams is set out in Appendix 1.

6 FINANCIAL, RESOURCE AND PROPERTY IMPLICATIONS

- 6.1. The contract for Healthwatch Merton will be £125,085 in 2015/16. Financial monitoring against this will be provided to the Council.

7 LEGAL AND STATUTORY IMPLICATIONS

- 7.1. Provision of an effective Healthwatch Merton is a statutory requirement under the Health and Social Care Act 2012.

8 HUMAN RIGHTS, EQUALITIES AND COMMUNITY COHESION IMPLICATIONS

- 8.1. Healthwatch Merton is subject to MVSC's Equalities Policy. The contract requires Healthwatch Merton to monitor use of the service and report this to the Council.

9 CRIME AND DISORDER IMPLICATIONS

- 9.1. None

10 RISK MANAGEMENT AND HEALTH AND SAFETY IMPLICATIONS

- 10.1. Healthwatch Merton is subject to MVSC's Health and Safety Policies.

11 APPENDICES – THE FOLLOWING DOCUMENTS ARE TO BE PUBLISHED WITH THIS REPORT AND FORM PART OF THE REPORT

Appendix 1 – Healthwatch Merton Workstreams Programme for 2015 - 2016

Appendix 2 – Healthwatch Merton Update report

Appendix 3 – Revised HWM GOVERNANCE STRUCTURE diagram

Appendix 4 – ToR HWM Operational Committee

12 BACKGROUND PAPERS

- 12.1. Health and Social Care Act 2012.